

TECHNICAL SUPPORT SPECIALIST – WINCHESTER, VA

Job Description

Network Tech for Small and Medium Businesses

Do you have prior MSP experience supporting SMB's? If so, Blue Bay Technology would love to speak with you. We are in search of energetic, self-motivated and results driven Experienced IT professionals. Do you have the skills and drive to work autonomously and in a team environment while providing Best in Class Service? If so contact us today.

Blue Bay Technology is seeking an experienced Network Technician to join our growing Winchester based service team. You will be supporting a wide variety of SMB Clients both remotely and onsite when necessary. You will be joining a growing team of dynamic techs that provides Best in Class Service to the Valley's and DMV's most respected SMB clients.

Required Skills:

- 3+ years' experience in a Service Desk environment (Managed Services experience is preferred)
- Thorough knowledge of Network Firewall's, Switches, and Wireless Devices (Meraki and Ubiquiti experience a plus)
- Working knowledge of internet security and data privacy best practices
- Excellent network troubleshooting abilities
- Ability to effectively prioritize and manage time
- Passionate and dedicated to providing Best in Class Customer Service
- Excellent verbal and written communication skills with an emphasis on Non-Technical end users
- Outstanding attention to detail and thorough documentation skills
- Working experience with Windows Server 2012-2019, Office 365, and Windows Desktop operating systems
- Well demonstrated understanding of TCP/IP, DHCP, LDAP, DNS, VoIP, VPN's and Network Security
- Experience with the ConnectWise Ecosystem is a plus

Job Type: Full-time/Exempt

Salary: From \$40,000.00/year